

Pheasant Country Golf Course

Prep Cook and Line Cook

Job Description

Position Concept:

Under general supervision, the Food Service Associate is responsible for preparing food, serving beverages, and providing excellent customer service. This position involves assisting with food and beverage ordering, restocking supplies, maintaining equipment and facility cleanliness, operating the point-of-sale (POS) system, and handling money.

Key Responsibilities:

- **Food Preparation & Beverage Service:** Prepare and serve food and beverages to customers promptly and in accordance with food safety standards.
- **Grill Maintenance:** Maintain cleanliness and proper functioning of the grill area and other cooking equipment.
- **Cleaning & Sanitization:** Regularly remove litter, empty trash bins, wash dishes, and ensure the overall cleanliness of the kitchen and dining areas.
- **Inventory & Restocking:** Assist with the inventory process and restock food and beverage supplies as needed to ensure smooth operations.
- **POS System & Cash Handling:** Operate the POS system to process customer orders and payments. Accurately handle cash and process daily revenue.
- **Customer Service:** Provide friendly and efficient service to customers, addressing their needs and ensuring a positive dining experience.
- **Safety & Compliance:** Adhere to safety protocols, health regulations, and cleanliness standards in the workplace.

Additional Duties:

- Perform other related duties as assigned, including special events.

Qualifications:

- Previous experience in food service
- Ability to work in a fast-paced environment while maintaining attention to detail
- Basic knowledge of food safety and hygiene standards

- Strong communication and interpersonal skills
- Ability to operate the POS system and handle transactions accurately
- Physical stamina to stand, walk, and lift for extended periods of time

Working Conditions:

- Shifts may vary, including nights, weekends, and holidays, depending on the needs of the business
- Occasional lifting of supplies or equipment weighing up to 25 lbs